

Program Coordinator AGM Report 2024 - 2025

The Society to End Homelessness in
Burnaby





What a year!
Thank you so much to our Volunteers, Service
Providers and Supporters!

18,212

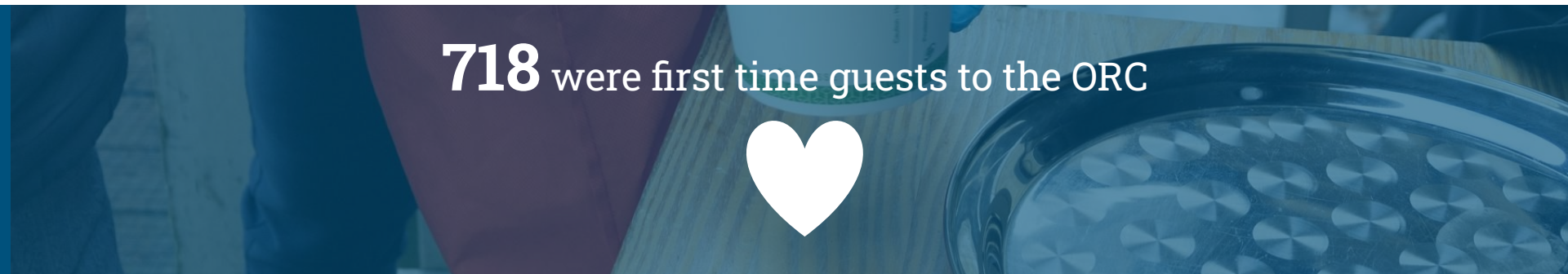
Meals served in 2024

9914

ORC guests helped in 2024

1232

times we connected with unsheltered
individuals



718 were first time guests to the ORC



This year, our Volunteers have dedicated more than

3223 hours

of their personal time in supporting our Outreach Resource Centre.





Provision of Services

~1708 unique

households have come to use
our ORC services in the last
year

(June 1, 2024 to May 31, 2025)

Services Given at the ORC 2024 - 2025

Service	Annual Total (June 1, 2024 to May 31, 2025)
Foot Care	183
Showers	78
Outreach / Progressive Housing	198
Outreach / Spirit of the Children	50
Income Assistance	513
Poverty Advocacy	16
Tax Returns	682

Services Given at the ORC 2024 - 2025 cont'd

Service	Annual Total (June 1, 2024 to May 31, 2025)
BCAT Peers	1232
IHART	50
Influenza & COVID-19 Vaccines	42
CRA & Services Canada	127

We are pleased to say CRA & Services Canada now provide monthly services at our ORC

New Bi-Weekly Services in 2025

- Canada Revenue Agency support
- Services Canada support
- Poverty Advocacy
- Purpose Society Rent Bank
- Primary Care Network support to find a Family Doctor
- Mosaic Community Social Workers

Mobile Shower Program

- Our Mobile Shower Program celebrated 3 year of operations in April 2025!
- **Every Wed** from **3:00 - 5:00 PM**
Every Thu from **9:00-11:30 AM**
At The Neighbourhood Church (7135 Walker Ave)
- This year we have provided **78** showers for our clients.



Extreme Weather Heat Response



Burnaby Civic Square

- In the 15 days we were opened in 2024, we served **929** guests. **122** guests who visited the cooling centres identified as unsheltered.
- 106 guests were over 65 years old



- Thank you to the City of Burnaby for providing the space and storage for our operations



Extreme Weather Response - Cold Weather

Burnaby Homelessness Extreme Weather Response Annual Services			
Winter	Ttl Nights Open	Bednights Provided	% women
2005 - 2006	2	-	
2006 - 2007	17	242	
2007 - 2008	42	794	
2008 - 2009	47	1,173	
2009 - 2010	10	13	
2010 - 2011	40	156	13.5%
2011 - 2012	35	175	14.3%
2012 - 2013	25	130	16.9%
2013 - 2014	43	325	9.8%
2014 - 2015	13	146	8.2%
2015 - 2016	33	191	15.2%
2016 - 2017	76	709	11.6%
2017 - 2018	51	409	17.4%
2018 - 2019	66	549	13.5%
2019 - 2020	60	260	20.8%
2020 - 2021	41	218	10.1%
2021 - 2022	77	582	7.9%
2022 - 2023	104	1,320	13.8%
2023 - 2024	44	304	20.1%
2024 - 2025	62	475	6.9%
Total	888	8,171	9.4%

We provided **475** bednights over **62** nights open during the EWR 2024/2025 season.

Thank you to Lookout Society for being the service provider and The Neighbourhood Church and Westminster Bible Chapel for hosting the EWRs.



The Society to End Homelessness in Burnaby was shortlisted as **one of the finalists for Non-Profit of the Year** for the **Burnaby Business Excellence Awards 2025** from the Burnaby Board of Trade.



Congratulations to our Program Coordinator **Carol-Ann Flanagan** for being awarded the **King Charles III Coronation Medal** from the Government of Canada!



Congratulations to our long time volunteer **Karen O'Shannacery** for winning **2025 Local Heroes Award** from the City of Burnaby!

Special thank you to **The Neighbourhood Church** for providing us with a venue for our weekly programming





Some of our Service Providers & Volunteers!



Our fantastic volunteers!

Leadership

We have been advocating to all levels of government on behalf of the most vulnerable citizens for services and facilities that will help improve the quality of life for all Burnaby citizens.

Task Force

The Task Force continues to focus on our top priorities of **affordable housing in Burnaby** and advocating for a **permanent winter shelter** space within the city.



Coldest Night of the Year

February 22, 2025

We are immensely grateful for the support we have seen in Burnaby this year for a successful CNOY. Together with Burnaby

Community Services we have raised **over \$100,000!** Burnaby came through and made it a huge success. **THANK YOU BURNABY!**



burnaby

Society To End Homelessness In Burnaby & Burnaby Community Services

361 Walkers | 45 Teams | 136 Volunteers

The Coldest Night of the Year is a winterrific family-friendly fundraising walk in support of local charities. **Let's change the tune** for people experiencing hurt, hunger, and homelessness... because it's cold out there. Join us on **February 22, 2025** - team up, fundraise, and walk with us!

83% **\$100,477**
Goal: \$120,000

register
Fundraise and join us!

donate direct
Give to our official Team

volunteer
Help out on CNOY Day

Awareness & Community Engagement



Summer festivals were in full swing in Burnaby! We brought our educational booth to Hats Off Day, Canada Day celebrations, VSO at Deer Lake Park, Vancouver Opera at Deer Lake Park, Burnaby Pride and the Blues & Roots Festival.



Summer Festivals 2025





We continued to hold our annual April Spring Fling, July's Summer BBQ, October Homeless Action Week (HAW), and Christmas events.



We'd also like to thank all the community members, organizations and schools of Burnaby who have donated their services, goods, and time to help support our programs.



Thank You to our
Volunteers and Service
Providers





School District 41



Saint Nicholas & Dimitrios
Greek Orthodox Church



Moving & Storage, Solved.™

WILLINGDON
CHURCH



Service
Canada

THE CHURCH OF
JESUS CHRIST
OF LATTER-DAY SAINTS
Burnaby Ward



Canada Revenue
Agency

Agence du revenu
du Canada



Vancity



And More!